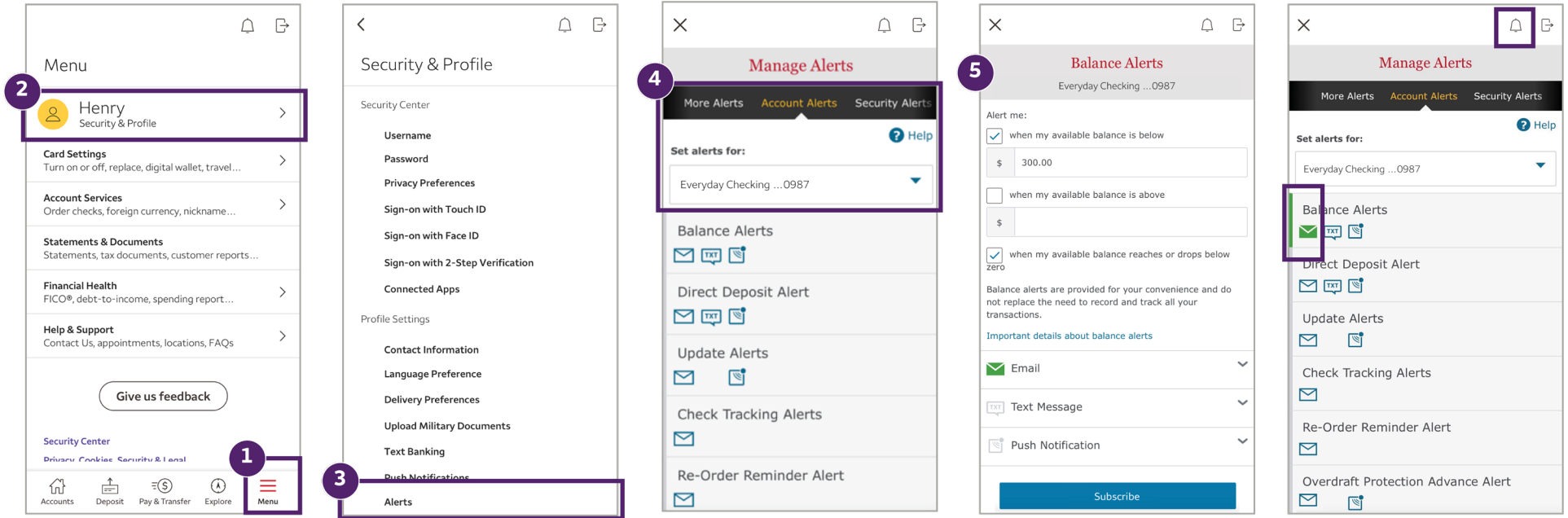


# Set up alerts

Take a tour at [wellsfargo.com/digitaltours](https://wellsfargo.com/digitaltours).

Follow these simple steps to set up alerts<sup>1</sup> using the Wells Fargo Mobile® app.



Select **Menu**, then select your name to open the Security & Profile menu.

From a desktop browser, select your profile, then Account Settings.

Select **Alerts**.

From a desktop browser, select Manage Alerts.

Follow these steps in the app or desktop browser:

In **Account Alerts**, choose an account to set up or change its alert and delivery options.

Switch to **Security Alerts** in the top bar to set up alerts to help you monitor online access changes.

Personalize alerts by setting dollar amounts, frequency, and more.

Choose up to three email addresses and four U.S. mobile phone numbers for delivery options.

The delivery icon and bar to its left fill in and change color to confirm you set up the alert.

Select the bell icon to access your alert history.

1. Sign up may be required. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.

Turn page over for information about alert options.

# Set up alerts through the mobile app or desktop browser

## Keep your contact information updated

Take the Update Contact Information tour at [wellsfargo.com/digitaltours](https://wellsfargo.com/digitaltours) to learn how to verify or update your information.

## Monitor account activity

### Know if your checking or savings:

- Account balances go above or below an amount you specify
- Direct deposit is available
- Deposit or withdrawal posts
- Deposited check is returned unpaid

### Know if your ATM or debit card is:

- Declined, such as when an incorrect PIN is used
- Used to make a purchase that exceeds an amount you specify
- Used to make purchases online, by phone, or mail order that exceed an amount you specify
- Used for a foreign purchase, or a U.S. or foreign ATM withdrawal that exceeds an amount you specify

### Know if your credit card:

- Exceeds a daily number of purchases you specify
- Payment is due or posted
- Transaction is declined
- Is used to make a
  - Cash advance at an ATM
  - Mail order, online, or phone purchase
  - Purchase at a gas station
  - Single purchase that exceeds an amount you specify

### Other accounts with alert options

- Auto loans
- Mortgage and home equity accounts
- Personal line and loan accounts
- Time accounts (CDs)

## Subscribe to text messages and Push Notifications

Enable additional delivery options from the app's Security & Profile menu:

Text message<sup>2</sup>: Select Contact Information, then select Phone Numbers. Select Allow Mobile Texts for each mobile number you want to enroll.

Push Notification: Select **Push Notifications**, then select the enable option. Make sure you also enable this feature for your device.

## Security alerts help protect your accounts

Wells Fargo is consistently enhancing our security measures and adding new layers of protection as threats evolve. With 24/7 fraud monitoring, we will notify you of profile changes and may contact you if we detect certain unusual activity on your account. For example if:

- Your online username or password is changed, or your access is suspended.
- Your email, mailing address, or phone number is changed.
- Suspicious activity is detected on your Wells Fargo Debit or Credit Card. This alert is sent at no charge — your mobile carrier's message or data charges do **not** apply.

## Beware of phishing emails and text scams

Phishing is the fraudulent attempt to obtain sensitive information through an email or text message. These messages may impersonate a company and include an urgent request to convince you to provide your username, password, or account details. Once obtained, your information can be used to access your account and steal money.

### Think before you click

If you receive a suspicious email or text message, don't respond, select any links, or open attachments. Don't sign on to your account from a link in a suspicious message. Learn how to report phishing at [wellsfargo.com/nophishing](https://wellsfargo.com/nophishing).

<sup>2</sup> Enrollment is required. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.