

# Enroll in Wells Fargo Online®

Tour the guided demo about enrolling at [featuredemos.wf.com/en/home](http://featuredemos.wf.com/en/home).

Download the Wells Fargo Mobile® app and select **Enroll in Wells Fargo Online**. You can enroll in English or Spanish.<sup>1</sup>

Enrollment also available at **wellsfargo.com**.

**1** **Enroll in Wells Fargo Online®**

Let's get started. First, we'll need some information from you.

Social Security number (SSN) ?

or Individual Taxpayer Identification number (ITIN)

I don't have this number

ATM/debit card, account, or loan number ?

I haven't been issued this number

Already enrolled? [Sign On Now](#)

**Continue**

**Cancel**

If we don't have your phone number, you'll be asked to provide it.

**2** **Let's Verify Your Identity**

Enter your Wells Fargo Debit/ATM Card PIN using the keypad.

PIN

If you don't know your PIN, please call us at 1-800-956-4442 for help. We're available 24 hours a day, 7 days a week.

1 QZ 2 ABC 3 DEF

4 GHI 5 JKL 6 MNO

7 PRS 8 TUV 9 WXY

ⓧ 0 ⓧ

**Continue**

**3** **Create Your Username and Password**

Email address ?

sample@email.com

Create username ?

Your new password must be **8 to 32 characters**, contain at least **1 letter** and **1 number**, and use fewer than 9 numbers. Don't use repeating patterns (aaaa, 1111, 1234, abcd).

Use a **unique** password not used anywhere else.

[Best practices for stronger passwords](#)

Create password

Verify password

Language Preference

**4** **Check Your Email**

You're almost done. We've sent an email to sample@email.com with instructions to complete the enrollment process.

Important: You must select the link in the email to finish enrolling and sign on to your accounts.

Didn't get the email?  
[Change my email address](#)  
[Send it again](#)

You may need to check your junk or spam folders.

**It's easy to complete your Wells Fargo Online® enrollment**

Welcome to Wells Fargo. To complete your Wells Fargo Online enrollment, simply sign on to [Complete My Enrollment](#) with the username and password you recently created.

If you have not already agreed to receive electronic documents, we will ask you to first review and consent to using electronic documents and signatures.

If you have questions, Wells Fargo Online Customer Service is available 24 hours a day, 7 days a week, at 1-800-956-4442.

[wellsfargo.com](http://wellsfargo.com) | [Security Center](#)

Please do not reply to this automated message.

Select **Complete My Enrollment**, and then sign on.

**5** **ESIGN and Online Access Agreement**

The below agreements apply to your use of Wells Fargo's online and mobile services. Please scroll and review in full.

We'll also email you the agreements for your records.

I've read the ESIGN Consent and consent to receive disclosures and agreements electronically through Wells Fargo Online®. I have the right hardware and software to do so. To print or save this information for your records, go to the [ESIGN Consent](#).

I've read the Online Access Agreement below and agree to the terms and conditions of using Wells Fargo's online and mobile services, including electronic funds transfers. I understand the agreement contains a binding arbitration clause and a waiver of class action rights. To print or save this information for your records, go to the [Online Access Agreement](#).

Read the ESIGN Consent and Online Access Agreements.

Mark each box to confirm you have read and agree to them.

**6** **Welcome to Wells Fargo Online®**

Thank you for enrolling.

Pay your bills online

[Activate Bill Pay](#) and discover how easy it is to pay bills online.

Don't want to activate Bill Pay now? You can do it later by signing on to Wells Fargo Online from your computer.

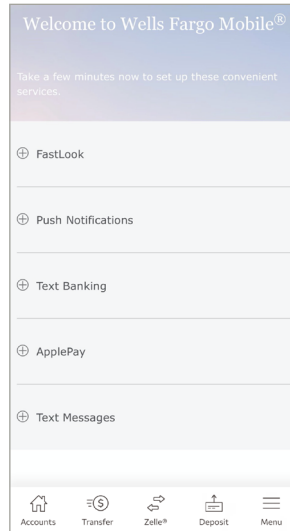
If you want to pay bills online, select the **Activate Bill Pay** link from the welcome page.

1. Turn page over for important disclosure.

# Set up digital features after you enroll

## New online banking customer experience

When you sign on for the first time after enrolling in Wells Fargo Online®, you'll be presented with opportunities to learn more about select digital features. Presented features may be different between a browser and the app, and your experience may vary by mobile device operating system.



### Personalize your experience

- Set your preferred language to English or Spanish for Wells Fargo-supported services and communications.<sup>1</sup>
- Sign up for alerts about account activity and get them delivered to your mobile device.<sup>2</sup>
- Use your fingerprint<sup>3</sup> or facial<sup>4,5</sup> features to sign on to our mobile app.
- Keep up with your account information through text message. Text **com** to 93557 to get a list of available commands.<sup>6</sup>

## Take care of banking needs

### Deposit checks with the Wells Fargo Mobile app<sup>7</sup>

Deposit checks directly into an eligible account by taking photos of the front and back of your endorsed check.

### Send money with Zelle®

Add people you know and trust from your mobile device's contacts so you can start requesting, receiving, and sending money in minutes.<sup>8</sup>

### Pay bills

Pay your bills without the hassles of writing checks and buying stamps. Set up a payee to schedule a payment.

### Make purchases with a digital wallet

Use your digital wallet to access Wells Fargo ATMs<sup>9</sup> and teller PIN pads<sup>10</sup>, and make secure purchases in stores, in-app, and online. Add your eligible Wells Fargo Debit and Credit Cards to get started.

1. Wells Fargo Online® and the Wells Fargo Mobile® app may not be available to all customers and some products, services, and communications may only be offered in English.
2. Sign up may be required. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.
3. Certain devices are eligible to enable fingerprint sign-on. If you store multiple fingerprints on your device, including those of additional persons, those persons will also be able to access your Wells Fargo Mobile® app via fingerprint when fingerprint is enabled. Your mobile carrier's message and data rates may apply.
4. Only select Apple devices are eligible to enable Face ID. If you have family members who look like you, we recommend using your username and password instead of Face ID to sign on. Your mobile carrier's message and data rates may apply.
5. Only select Android devices are eligible to enable Biometric Sign-On (Face Unlock). If you have family members who look like you, we recommend using your username and password instead of Biometric Sign-On (Face Unlock) to sign on. Your mobile carrier's message and data rates may apply.
6. Enrollment is required. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.
7. Deposit limits and other restrictions apply. Some accounts are not eligible for mobile deposit. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply. See <http://www.wellsfargo.com/online-banking/online-access-agreement> for other terms, conditions, and limitations.
8. Enrollment with *Zelle* through Wells Fargo Online® or Wells Fargo Business Online® is required. Terms and conditions apply. Transactions typically occur in minutes when the recipient's email address or U.S. mobile number is already enrolled with *Zelle*. Available to almost anyone with a U.S.-based bank account. For your protection, *Zelle* should only be used for sending money to friends, family, or others you trust. The Request feature within *Zelle* is only available through Wells Fargo using a smartphone, and may not be available for use with all small business accounts at this time. In order to send payment requests to a U.S. mobile number, the mobile number must already be enrolled with *Zelle*. Neither Wells Fargo nor *Zelle* offers a protection program for authorized payments made with *Zelle*. To send money to or receive money from an eligible small business, a consumer must be enrolled with *Zelle* through their financial institution. Small businesses are not able to enroll in the *Zelle* app, and cannot receive payments from consumers enrolled in the *Zelle* app. For more information, view the *Zelle* Transfer Service Addendum to the Wells Fargo Online Access Agreement (<https://www.wellsfargo.com/online-banking/transfers/zelle-terms>). Your mobile carrier's message and data rates may apply.
9. Digital wallet access is available at Wells Fargo ATMs for Wells Fargo Debit Cards in Wells Fargo-supported digital wallets. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply. Some ATMs within secure locations may require a physical card for entry.
10. Digital wallet access is available at Wells Fargo branch teller PIN pads for Wells Fargo Debit Cards in Wells Fargo-supported digital wallets. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.

Apple Pay is a trademark of Apple Inc., registered in the U.S. and other countries.

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.