

# Help stay in control with alerts

Visit [wellsfargo.com/online-banking/alerts](https://wellsfargo.com/online-banking/alerts) for more information. Track your account activity and finances without having to sign on.

Follow these simple steps to set up alerts<sup>1</sup> when you use our mobile app on your smartphone.

**2**

**Carly**  
Profile, settings, messages, access...

Transfer & Pay  
Pay bills & WF accounts, wire money, deposit...

Cards  
Turn on or off, replace, digital wallet, ATM code...

Account Services  
Statements, Control Tower®, foreign currency...

Brokerage  
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Financial Planning  
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Security Center  
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Help & Support  
Accounts Transfer Zelle® Deposit Menu

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**Balance Alerts**  
EVERYDAY CHECKING...8740

Alert me:

\$ 300

when my available balance is above

\$

when my available balance reaches or drops below zero

Balance alerts are provided for your convenience and do not replace the need to record and track all your transactions.

Important details about balance alerts

Email

Text Message

Push Notification

Subscribe

Accounts Transfer Zelle® Deposit Menu

Select **Menu**, then select your name to open Profile & Settings.

You can also set up alerts at Wells Fargo Online®. Start from Accounts, Manage Alerts.

Select **Manage Alerts** to set up your subscriptions. All alerts are sent to the primary email you share with us. View your alert history in the Wells Fargo Online Message Center.

Choose an account to see your options and set up alerts specific to that account.

Choose **Security Alerts** or **More Alerts** from the top gray bar to set up alerts to help you monitor online access changes or get tax-related reminders.

Alerts have a variety of options you can set, such as dollar thresholds and frequency. Choose up to three email addresses and four mobile numbers.

When you're done setting up an alert, the delivery icon and the bar to its left fills in and changes to green. If you change your mind about how you want to receive alerts, update delivery options at any time.

<sup>1</sup> Sign up may be required. Availability may be affected by your mobile carrier's coverage area. Your mobile carrier's message and data rates may apply.

# Help stay in control with alerts

## Keep your contact information updated to receive alerts

Quickly verify or update your contact information. Tour the Update Contact Information guided demo at [featuredemos.wf.com/en/home](http://featuredemos.wf.com/en/home).

### Using the Wells Fargo Mobile® app

Select Menu, then your name

## Monitor account activity

### Know if your checking or savings:

- Account balances go above or below an amount you specify
- Direct deposit is available
- Deposit or withdrawal posts
- Deposited check is returned unpaid

### Know if your ATM or debit card is:

- Declined, such as when an incorrect PIN is used
- Used to make a purchase that exceeds an amount you specify
- Used to make purchases online, by phone, or mail order that exceed an amount you specify
- Used for a foreign purchase, or a U.S. or foreign ATM withdrawal that exceeds an amount you specify

### Using Wells Fargo Online

Select the Security & Support tab

### Know if your credit card:

- Exceeds a daily number of purchases you specify
- Payment is due or posted
- Transaction is declined
- Is used to make a
  - Cash advance at an ATM
  - Mail order, online, or phone purchase
  - Purchase at a gas station
  - Single purchase that exceeds an amount you specify

### Other accounts with alert options

- Auto and student loans
- Mortgage and home equity accounts
- Personal line and loan accounts
- Time accounts (CDs)

## Subscribe to Text Messages and Push Notifications

To receive text message alerts<sup>1</sup>, select Phone Numbers, and check the box labeled **Allow Mobile Texts** for each mobile number you want to enroll.

Some alerts are available by Push Notification. Make sure you enable push in both your device settings and the mobile app if you want to subscribe to these alerts.

## Security alerts help protect your accounts

Wells Fargo is consistently enhancing our security measures and adding new layers of protection as threats evolve. With 24/7 fraud monitoring, we will notify you of profile changes and may contact you if we detect certain unusual activity on your account. For example if:

- Your online username or password is changed, or your access is suspended.
- Your email, mailing address, or phone number is changed.
- Suspicious activity is detected on your Wells Fargo Debit or Credit Card. This alert is sent at no charge — your mobile carrier's message or data charges do **not** apply.

## Beware of phishing emails and text scams

Phishing is the fraudulent attempt to obtain sensitive information through an email or text message. These messages may impersonate a company and include an urgent request to convince you to provide your username, password, or account details. Once obtained, your information can be used to access your account and steal money.

### Think before you click

If you receive a suspicious email or text message, don't respond, select any links, or open attachments. Don't sign on to your account from a link in a suspicious message. Learn how to report phishing at [wellsfargo.com/nophishing](http://wellsfargo.com/nophishing).